Your Sociological Imagination

Not so long ago, Americans looked at workers in Japan with “half-horrified awe.” Rumors of workers slaving away ten hours a day, six days a week, made the rounds of corporate America. “You’re so lucky to be working here,” crowed U.S. bosses. “If you worked in Japan, you wouldn’t be taking long lunches or two-week vacations. You’d sleep at the office and see your family on Sunday.”

Management theorists likened the relationship between Japanese workers and supervisors to that of the family. A new management style based on the Japanese model was proposed. Where Type X was a worker needing close supervision and Type Y was a creative, self-directed worker, the new Type Z was an individual whose culture was focused entirely on work.

Today the reality is that Americans put in more hours than workers in any other industrialized country, including Japan. Between 1977 and 1997, the average work week among salaried American workers lengthened from forty-three to forty-seven hours. In that same period, the number of workers putting in more than fifty hours per week went from 24 percent to 37 percent. In fact, Americans work an equivalent of eight weeks longer every year than Western Europeans. Given these figures, it is even more surprising that over 80 percent of people at work say they are satisfied with their jobs. Where, why, and how Americans work are just some of the issues examined in this chapter on political and economic institutions in the United States.

Sections

1. Power and Authority
2. Political Power in American Society
3. Economic Systems
4. The Modern Corporation
5. Work in the Modern Economy

Learning Objectives

After reading this chapter, you will be able to

❖ distinguish among power, coercion, and authority.
❖ identify three forms of authority.
❖ discuss differences among democracy, totalitarianism, and authoritarianism.
❖ explain how voting is an exercise of power.
❖ list characteristics of capitalism and socialism.
❖ describe America’s changing workforce.
❖ discuss the consequences of corporate downsizing.

Chapter Overview

Visit the Sociology and You Web site at soc.glencoe.com and click on Chapter 13—Chapter Overviews to preview chapter information.
Definitions of Power and Authority

In 1997, the powerful Teamsters Union went on strike against United Parcel Service (UPS) to protest the company’s cost-cutting policy of eliminating permanent positions and replacing them with part-time or temporary positions. When UPS asked President Clinton to intervene in the dispute (on the grounds that the company provided an essential national service), it demonstrated the close connection between business and government in modern American society.

The set of functions that concern the production and distribution of goods and services for a society is called the economic institution. Because economic decisions affect how valuable resources are shared between organizations and the general public, conflicts inevitably arise. The responsibility for handling these conflicts is the institution through which power is obtained and exercised—the political institution. These two institutions are so closely interrelated that it is very hard to think of them as separate.
Chapter 13  Political and Economic Institutions

separate. For a beginning study of sociology, however, we can think of economics as the distribution of resources and politics as the exercise of power. This chapter will look first at how politics affects group behaviors and then at the economic scene.

What is power?  As stated in Chapter 1, Max Weber profoundly influenced sociological theory. You read about him again in Chapter 6, which examined formal organizations and bureaucracies. Weber’s contribution to political sociology deals with his identification of different forms of power and authority. Weber defined power as the ability to control the behavior of others, even against their will. Power takes various forms. Some people, for example, wield great power through their personal appeal or magnetism. John F. Kennedy, Martin Luther King, Jr., and César Chávez were able to influence others through the force of their charismatic personalities.

Weber recognized another form of power that he called coercion. Coercion is the use of physical force or threats to exert control. A blackmailer might extort money from a politician. A government might take, without compensation, the property of one of its citizens. In such cases, the victims do not believe this use of power is right. In fact, they normally are resentful and want to fight back. Weber recognized that a political system based on coercive power is inherently unstable; that is, the abuses of the system itself cause people to rise against it.

What is authority?  Weber also believed that a political institution must rest on a stable form of power if it is to function and survive. This more stable form of power is authority. Authority is power accepted as legitimate by those subject to it. For example, students take exams and accept the results they receive because they believe their teachers have the right (authority) to determine grades. Most citizens pay taxes because they believe their government has the right (authority) to collect money from them.
Weber identified three forms of authority—charismatic, traditional, and rational-legal. People who live under governments based on these forms recognize authority figures as holders of legitimate power.

**What is charismatic authority?** Charismatic authority arises from a leader's personal characteristics. Charismatic leaders lead through the power or strength of their personalities or the feelings of trust they inspire in a large number of people. In addition to Kennedy, King, and Chávez, Nelson Mandela and Fidel Castro have strong personalities that make them highly charismatic leaders.

For modern nation-states, however, charismatic authority alone is too unstable to provide a permanent basis of power. It is linked to an individual and is therefore difficult to transfer to another. When charismatic leaders die, the source of power is removed. Adolf Hitler, himself a charismatic leader, made an attempt at the end of World War II to name his successor. But as historian John Toland has noted
Hitler's death brought an abrupt, absolute end to National Socialism. Without its only true leader, it burst like a bubble. . . . What had appeared to be the most powerful and fearsome political force of the twentieth century vanished overnight. No other leader's death since Napoleon had so completely obliterated a regime (Toland, 1976:892).

So even governments controlled by charismatic leaders must eventually come to rely on other types of authority. The two alternatives to charismatic authority identified by Weber are traditional authority and rational-legal authority.

**What is traditional authority?** In the past, most states relied on traditional authority, in which the legitimacy of a leader is rooted in custom. Early kings often claimed to rule by the will of God, or divine right. The peaceful transfer of power was possible because only a few individuals, such as offspring or other close relatives, were eligible to become the next ruler. The kings in eighteenth-century Europe, for example, counted on the custom of loyalty to provide a stable political foundation. Tradition provided more stability than charismatic authority could have provided.

**What is rational-legal authority?** Most modern governments are based on a system of rational-legal authority. In this type of government, power resides in the offices rather than in the officials. Those who hold government offices are expected to operate on the basis of specific rules and procedures that define and limit their rights and responsibilities. Power is assumed only when the individual occupies the office. Many leaders in religious organizations fall under this category of authority.

Since rational-legal authority is invested in positions rather than in individuals, persons lose their authority when they leave their formal positions of power. When a new president is elected, for example, the outgoing president becomes a private citizen again and gives up the privileges of the office. Furthermore, leaders are expected to stay within the boundaries of their legal authority. Even presidents (Richard Nixon, for example) can lose their power if their abuse of power is made public. Thus, legal authority also limits the power of government officials.

**Types of Political Systems**

As societies have evolved through the centuries, so have different forms of political systems (Nolan and Lenski, 1999). In hunting and gathering societies, there was very little formal government. Political leaders were typically chosen on the basis of exceptional physical prowess or personal charisma. Formal governmental structures emerged with the development of agricultural economies and the rise of city-states. As societies became more diversified with the development of commerce, industry, and technology, government began to take the form of the national political state. The first strong nation-states, including France, Spain, and England, appeared in the late 1400s. Gradually, traditional authority was replaced by rational-legal authority. Contemporary nation-states can be classified into three basic types: democratic, totalitarian, and authoritarian.
Democracy

Democracy in its pure form, as practiced by the ancient Greeks, involves all citizens in self-government. This type of direct democracy is similar to that practiced in New England town meetings, where the citizens debated and voted directly on various issues. More familiar to us today is representative democracy, in which elected officials are responsible for fulfilling the wishes of the majority of citizens.

What assumptions are made in a representative democracy? Representative democracy operates under two assumptions. The first is that realistically, not everyone in modern society can be actively involved in all political decision making. Thus, although citizens are expected to vote, most citizens are not expected to be deeply involved in politics. Second, political candidates who fail to satisfy the wishes of the majority are not expected to win re-elections.

With the major two-party system of the United States, we have a “winner take all” form of representative democracy. Here, the party with the most votes wins the election. In other countries, as in Europe where third-party systems are common, political parties participate in the government to the extent that they win representation in general elections. For example, one party might win 40 percent of the vote and control 40 percent of the legislature. Three other parties might take 20 percent each and control a combined 60 percent of the legislature. This proportional representation system seems to be more democratic as it tends to encourage compromises and cooperation in forming governments. Governments formed under this system can be fragile, however, and shifting political alliances may be able to force new elections after short periods of time.

“Power tends to corrupt, and absolute power corrupts absolutely.”

Lord Acton
English historian

Germany’s parliamentary system is a representative democracy.
Chapter 13  Political and Economic Institutions

Is democracy spreading? The collapse of Soviet communism and the end of the Cold War have created opportunities for more societies to adopt democratic forms of government. Still, there is little evidence that democratic societies are on the rise (Karatnycky, 1995; Vanhanen, 1997). Nearly 80 percent of the world's people live in countries classified as “partly free” or “not free.” (See World View above.) “Free” political systems are primarily associated with advanced economic development and are found mainly in a few nations: the nations of Western Europe, Canada, Australia, the United States, some Latin American countries, Japan, and a few African nations.

Interpreting the Map

1. Do you see any pattern in the degree of political freedom around the world?
2. Predict how political freedom around the world will change in the next fifty years. Explain your predictions.

Totalitarianism

Totalitarianism lies at the opposite end of the political spectrum from democracy. In this type of political system, a ruler with absolute power attempts to control all aspects of a society. Characteristics of totalitarian states include:

- a single political party, typically controlled by one person.
- a well-coordinated campaign of terror.
- total control of all means of communication.
- a monopoly over military resources.
- a planned economy directed by a state bureaucracy.

Examples of totalitarian states include Iraq under Saddam Hussein, the former Soviet Union, and Nazi Germany.

Hitler’s National Socialist (Nazi) government, which came to power in Germany in the early 1930s, offers an example of the way a totalitarian system works. Despite presenting a false image of democracy to the world, Hitler and the National Socialist Party held all the power. The Nazis seized or shut down nearly all news media. Hitler’s four-year economic plans included strategies for budgets, production, organization of factories, and forced labor. Hitler dominated the armed forces. His absolute control was strengthened by the Gestapo secret police and SS troops, who terrorized Hitler’s political enemies and private citizens. The SS brutally and systematically put to death over six million European Jews and others—a mass killing now known as the Holocaust.

Every nation has the government it deserves.

Josef de Maistre
French diplomat

Why can we classify Adolf Hitler as a totalitarian leader?
Authoritarianism

For sociologists, authoritarianism is a middle category between democracy and totalitarianism, although it is closer to totalitarianism than to democracy. Authoritarianism refers to a political system controlled by elected or nonelected rulers who usually permit some degree of individual freedom but do not allow popular participation in government. Countless governments have leaned toward totalitarianism but have fallen short of all its defining characteristics. These governments are classified as authoritarian. Examples include certain monarchies (the dynasties of the shahs of Iran), and military seizures of power (Fidel Castro’s takeover of Cuba).

Section 1 Assessment

1. What is the difference between authority and coercion?
2. Which type of authority places the strongest limits on government officials?
3. Explain how direct democracy differs from representative democracy.
4. Briefly describe the three major types of political systems.

Critical Thinking

5. Sequencing Information Like all organizations, high schools are based on some form of authority. Explain, with examples, which form or forms of authority you believe are applicable to high schools.
6. Synthesizing Information In which form of government would you expect to find charismatic authority? Traditional authority? Rational-legal authority?
Another Place

China’s One-Child Policy

How much control a government has over daily life varies greatly from one political system to another. The excerpt below describes one way in which a strict, authoritarian government exerts control.

China’s communist government adopted the one-child policy in 1979 in response to the staggering doubling of the country’s population during Mao Zedong’s rule. Mao, who died in 1976, was convinced that the country’s masses were a strategic asset and vigorously encouraged the Chinese to produce even-larger families.

China’s family-planning officials wield awesome powers, enforcing the policy through a combination of incentives and deterrents. For those who comply, there are job promotions and small cash awards. For those who resist, they suffer stiff fines and loss of job and status within the country’s tightly knit and heavily regulated communities. The State Family Planning Commission is the government ministry entrusted with the tough task of curbing the growth of the world’s most populous country, where 28 children are born every minute. It employs about 200,000 full-time officials and uses more than a million volunteers to check the fertility of hundreds of millions of Chinese women.

When a couple wants to have a child—even their first, allotted one—they must apply to the family-planning office in their township or workplace, literally lining up to procreate. “If a woman gets pregnant without permission, she and her husband will get fined, even if it’s their first,” . . . “it is fair to fine her, because she creates a burden on the whole society by jumping her place in line.”

The official Shanghai Legal Daily last year reported on a family-planning committee in central Sichuan province that ordered the flogging of the husbands of 10 pregnant women who refused to have abortions. According to the newspaper, the family-planning workers marched the husbands one by one into an empty room, ordered them to strip and lie on the floor and then beat them with a stick, once for every day their wives were pregnant.


Thinking It Over

What types of propaganda might the Chinese government use to enforce its one-child policy? Use material in the description above to bolster your answer.
Political Power in American Society

Key Terms
- political socialization
- pluralism
- elitism
- interest group
- power elite

Influence of the Vote

Like all other democracies today, the United States emphasizes political participation through voting. Voting is an important source of power for citizens. It enables us to remove incompetent, corrupt, or insensitive officials from office. It also allows us to influence issues at the local, state, and national levels.

How much real choice do voters have? In practice, the amount of real choice exercised through voting is limited. The range of candidates from which to choose is restricted because of the power of political parties. Usually, only a candidate endorsed by a major political party has a chance of winning a state or national office. To get party support, a candidate must appeal to the widest possible number of voters. As a result, candidates often resemble each other more than they differ. In addition, the cost of running a political campaign today limits the choice of candidates to those who have party backing or are independently wealthy. George W. Bush, for example, announced in August of 2000 that he had spent nearly $150 million to win the Republican Party nomination.

Section Preview

The two major models of political power are elitism and pluralism. Advocates of the conflict perspective believe American society is controlled by elites. Pluralists, whose view is associated with functionalism, depict power as widely distributed among interest groups. Voting does not seem to be an effective means for nonelites to influence political decisions in the U.S.

John McCain, Alan Keyes, and George W. Bush all campaigned for the 2000 Republican Party presidential nomination. How many African Americans have you seen run for President of the United States? What does this tell you about the relationship between racial membership and political power in the United States?
On what do we base our votes? Most attitudes and beliefs that are expressed as political opinions are gained through a learning process called political socialization. This process can be formal, as in government class, or informal. The informal process interests sociologists because it involves such factors as the family, the media, economic status, and educational level. Studies have shown that most political socialization is informal.

A brief summary of the major agents of political socialization follows.

❖ **The family.** Children learn political attitudes the same way they learn values and norms, by listening to everyday conversations and by watching the actions of other family members. The influence of the family is strong. In one study, more high school students could identify their parents’ political party affiliation than any other of their parents’ attitudes or beliefs.

❖ **Education.** The level of education a person has influences his or her political knowledge and participation. For example, more highly educated men and women tend to show more knowledge about politics and policy. They also tend to vote and participate more often in politics.

❖ **Mass media.** Television is the leading source of political and public affairs information for most people. Television and other mass media can determine what issues, events, and personalities are in the public eye. By publicizing some issues and ignoring others, and by giving some stories high priority and others low priority, the media decide the relative importance of issues. The mass media obviously play an important role in shaping public opinion, but the extent of that role is unclear. Studies indicate that the media have the greatest effect on people who have not yet formed opinions.
Economic status and occupation. Economic status clearly influences political views. Poor people are more likely to favor government-assistance programs than wealthy people, for example. Similarly, where you work affects how you vote. Corporate managers are more likely to favor tax shelters and aid to businesses than hourly workers in factories.

Age and gender. Young adults tend to be more progressive than older persons on such issues as racial and gender equality. Women tend to be more liberal than men on such issues as abortion rights, women’s rights, health care, and government-supported child care.

How fully do Americans take advantage of the right to vote? In 2000, 51 percent of eligible U.S. voters exercised their right (see Figure 13.2). About one-fourth of the eligible voters voted for George W. Bush, a proportion comparable to the 27 percent who elected President Reagan in 1980 (Lewis, 2000). In fact, the United States has one of the lowest voter turnout rates in the industrialized world (Federal Election Commission, 2001).

The American public's interest in voting is very low, partly because of a relatively low level of confidence in political leaders. Another reason for lower voter turnout is that political parties are no longer as instrumental in getting voters to the polls as they once were. In general, minorities, the lower class, and the working class tend to vote in smaller proportions than whites and the middle and upper classes. Members of minorities, people with little education, and people with smaller incomes are less likely to vote in both congressional and presidential elections.

Two Models of Political Power

In a democratic society, two major models of political power are evident—pluralism and elitism. According to pluralism, political decisions are the result of bargaining and compromise among special interest groups. No one group holds the majority of power. Rather, power is widely distributed throughout a society or community. In contrast, according to elitism, a community or society is controlled from the top by a few individuals or organizations. Power is concentrated in the hands of an elite group whose members have common interests and backgrounds. The masses are very weak politically.
Voter Turnout

It is commonly said that the voter holds the power in American politics. What often goes unsaid is that to exercise this power, the voter must actually vote. This map shows the voter turnout, as a percentage of the eligible voting population, in each state for the 1996 presidential election.

Interpreting the Map

1. Do you see any patterns in the voting rates? Describe them.
2. Identify some reasons for the distribution of rates.
3. What should be done to increase voter turnout rates?


Functionalists think that pluralism based on the existence of diverse interest groups best describes the distribution of power in America. While recognizing competition among interest groups, functionalists contend that it is based on an underlying consensus regarding the goals of the entire society. Elitism is based on the conflict perspective. This theory of power distribution assumes that the elites are constantly working to maintain their hold on society’s major institutions. In so doing, elites force others to help them reach their own goals. These two models are illustrated in Figure 13.3.

Functionalist Perspective: Pluralism

According to pluralists, major political decisions in the United States are not made by an elite few. As an example, they point to the beneficiaries of the 2001 tax-cut bill. Tax breaks came not only to the wealthy, such as Microsoft’s Bill Gates, but also to groups with more modest resources, such as churches and mental health care facilities.
An **interest group** is a group organized to influence political decision making. Group members share one or more goals. The goals may be specific to the group’s own members—as in the case of the National Rifle Association—or may involve a larger segment of society—as in the case of ecology-oriented groups such as the Sierra Club. Figure 13.4 on page 438 lists several current interest groups, sizes, and issues.

Pluralists contend that decisions are made as a result of competition among special interest groups, each of which has its own stake in the issues. In addition to reaching their own ends, interest groups try to protect themselves from opposing interest groups. Responsibility falls to government leaders to balance the public welfare with the desires of various special interests.

Interest groups are not new to American politics. In the nineteenth century they were active in extending women’s rights and promoting the abolition of slavery. The twentieth century saw such active interest groups as the Women’s Christian Temperance Union and early labor unions. The 1960s, with controversies surrounding civil rights, the Vietnam War, the environment, the women’s movement, and corporate power, strengthened many interest groups and led to the creation of a number of new ones (Clemens, 1997).

### Figure 13.3 Focus on Theoretical Perspectives

**Characteristics of Two Models of Political Power.** This table illustrates the way the functionalist and conflict perspectives view political power. Several key features of the political system are compared. Which theory do you think best describes power in the U.S.? Explain.

<table>
<thead>
<tr>
<th>Characteristics</th>
<th>FUNCTIONALIST PERSPECTIVE (Pluralist Model)</th>
<th>CONFLICT PERSPECTIVE (Power Elite Model)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Who exercises power?</td>
<td>Bargaining and compromising interest groups</td>
<td>National political, economic, and military leaders</td>
</tr>
<tr>
<td>What is the source of power?</td>
<td>Resources of interest groups</td>
<td>Leadership positions in major institutions</td>
</tr>
<tr>
<td>Where is power located?</td>
<td>Spread widely among interest groups</td>
<td>Concentrated in hands of elites</td>
</tr>
<tr>
<td>How much influence do nonelites have?</td>
<td>Nonelites have considerable influence on public policy</td>
<td>Nonelites have very little influence on public policy</td>
</tr>
<tr>
<td>What is the basis for public policy decisions?</td>
<td>Goals and values are shared by the general public</td>
<td>Preferences of the elites</td>
</tr>
</tbody>
</table>

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**interest group** a group organized to influence political decision making
### Types of Interest Groups

<table>
<thead>
<tr>
<th>Organization</th>
<th>Membership</th>
<th>Objectives</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Business</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>U.S. Chamber of Commerce</td>
<td>3,000,000 businesses</td>
<td>Lobby for businesses</td>
</tr>
<tr>
<td>National Association of Home Builders</td>
<td>205,000 members</td>
<td>Represent the housing and building industry</td>
</tr>
<tr>
<td><strong>Agricultural</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>National Farmers Union</td>
<td>300,000 farm and ranch families</td>
<td>Represent family farms and ranches</td>
</tr>
<tr>
<td>American Farm Bureau Federation</td>
<td>Over 5 million members</td>
<td>Lobby for agribusiness and farm owners</td>
</tr>
<tr>
<td><strong>Professional</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>American Medical Association (AMA)</td>
<td>Over 750,000 members</td>
<td>Represent physicians and improve the medical system</td>
</tr>
<tr>
<td>American Bar Association (ABA)</td>
<td>Over 400,000 members</td>
<td>Improve the legal system</td>
</tr>
<tr>
<td><strong>Labor</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>AFL–CIO</td>
<td>Over 64 affiliated unions (Over 13 million members)</td>
<td>Protect members from unfair labor practices</td>
</tr>
<tr>
<td>United Mine Workers</td>
<td>130,000 members</td>
<td>Represent mine workers and others</td>
</tr>
<tr>
<td><strong>Public Interest</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>League of Women Voters (LWV)</td>
<td>About 1,000 local leagues; 130,000 members and supporters</td>
<td>Promote voter registration and election reform</td>
</tr>
<tr>
<td>Common Cause</td>
<td>Over 200,000 members</td>
<td>Advocate political reform</td>
</tr>
<tr>
<td>Public Citizen</td>
<td>100,000 members</td>
<td>Focus on consumer issues</td>
</tr>
<tr>
<td><strong>Single-Issue</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sierra Club</td>
<td>Over 700,000 members</td>
<td>Protect the natural environment</td>
</tr>
<tr>
<td>National Audubon Society</td>
<td>550,000 members</td>
<td>Conserve and restore natural ecosystems</td>
</tr>
<tr>
<td>Greenpeace USA</td>
<td>250,000 members</td>
<td>Expose global environmental issues</td>
</tr>
<tr>
<td><strong>Ideological</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Americans for Democratic Action (ADA)</td>
<td>65,000 members</td>
<td>Support liberal social, economic, and foreign policies</td>
</tr>
<tr>
<td>Christian Coalition</td>
<td>Over 1,000,000 members</td>
<td>Promote Christian values</td>
</tr>
<tr>
<td>National Organization for Women (NOW)</td>
<td>Over 500,000 members</td>
<td>Eliminate discrimination and protect the rights of women</td>
</tr>
</tbody>
</table>

**Figure 13.4 Types of Interest Groups.** The United States government is influenced by a wide variety of interest groups. This figure provides some examples of the most important types. Do you believe that the influence of all these interest groups promotes or hinders democracy? Explain your answers, using conflict theory or functionalism.
New interest groups are born all the time. The environmental lobby is a good example. There were relatively few environmental interest groups before the passage of major environmental legislation (such as the Clean Water Act) in the 1960s. The success of this legislation spawned additional groups, now numbering three times the original total. This added clout produced additional environmental legislation—for example, the 1990 Clean Air Act Amendments—that subsequently led to the creation of other interest groups (Schmidt, Shelley, and Bardes, 1999).

**Conflict Perspective: The Power Elite**

Sociologist C. Wright Mills was a leading proponent of the elitist perspective. In the 1950s, he claimed that the United States no longer had separate economic, political, and military leaders. Rather, the key people in each area overlapped to form a unified group that he labeled the **power elite**.

According to Mills, members of the power elite share common interests and similar social and economic backgrounds. Elites are educated in select boarding schools, military academies, and Ivy League schools; belong to the Episcopalian and Presbyterian churches; and come from upper-class families. Members of the power elite have known each other for a long time, have mutual acquaintances of long standing, share many values and attitudes, and intermarry. All this makes it easier for them to coordinate their actions to obtain what they want.

**Section 2 Assessment**

1. What are the major agents of political socialization?
2. How do elitists differ from pluralists in explaining the relationship between racial membership and political power in the U.S.?
3. According to C. Wright Mills, which of the following is NOT part of the power elite?
   a. military organizations
   b. educational leaders
   c. large corporations
   d. executive branch of the government

**Critical Thinking**

4. **Analyzing Information** On page 435, the author writes: “Members of minorities, people with little education, and people with smaller incomes are less likely to vote in both congressional and presidential elections.” Do you think that pluralists or elitists are more likely to use advertising to change the political attitudes of individuals in these social categories? Explain.
5. **Drawing Conclusions** Is America a pluralist society, or is it controlled by a power elite? Support your conclusion with information from this text and other classes.

*Abraham Lincoln*  
U. S. president

> The ballot is stronger than the bullet.
Capitalism

Economic systems, as suggested earlier, involve the production and distribution of goods and services. Capitalism is an economic system founded on two basic premises: the sanctity of private property and the right of individuals to profit from their labors.

Capitalists believe that individuals, not government, deserve to own and to control land, factories, raw materials, and the tools of production. They argue that private ownership benefits society. Capitalists also believe in unrestricted competition with minimum government interference.

How is capitalism thought to benefit society? According to Adam Smith, an eighteenth-century Scottish social philosopher and founder of economics, a combination of the private ownership of property and the pursuit of profit brings advantages to society. Because of competition, Smith stated, individual capitalists will always be motivated to provide the goods and services desired by the public at prices the public is willing and able to pay. Capitalists who produce inferior goods or who charge too much will soon be out of business because the public will turn to their competitors. The public, Smith reasoned, will benefit through economic competition. Not only will the public receive high-quality goods and services at reasonable prices, but also capitalists will always be searching for new products and new technologies to reduce their costs. As a result, capitalist societies will use resources efficiently.

Actually, no pure capitalist economy exists in the world. In practice, there are important deviations from Smith’s ideal model. One of these deviations involves the tendency to form monopolies and oligopolies.

What are monopolies and oligopolies? When capitalist organizations experience success, they tend to grow until they become giants within their particular industries. In this way, capitalism fosters the rise of monopolies, companies that control a particular market, and oligopolies, combinations of companies working together to control a market. New organizations find it difficult to enter these markets, where they have little hope of competing on an equal basis. Thus, competition is stifled.

Among other problems, the creation of monopolies and oligopolies permits price fixing. Consumers must choose between buying at the “going price” set by the sellers or not buying at all.

A recent example of alleged monopolistic practices in the U.S. economy involves the Microsoft Corporation. Microsoft manufactures, among other products, the Windows operating system—by far the most popular operating
The enormous success of Bill Gates and Microsoft led to a federal investigation of the software giant’s business practices. The enormous success of Bill Gates and Microsoft led to a federal investigation of the software giant’s business practices. The enormous success of Bill Gates and Microsoft led to a federal investigation of the software giant’s business practices. System for personal computers. Computer manufacturers typically include Windows on the machines they sell. In the 1990s, Microsoft began to insist that manufacturers include its Internet browser, Explorer, on their computers as well. The manufacturers were also instructed not to install another browser in addition to Explorer. If they refused, Microsoft would withhold their license to sell Windows on the machines. Because Microsoft had so much power over computer manufacturers, other makers of Internet browsers, such as Netscape, were essentially excluded from the market (Chandbasekaran, 1999). Eventually, the federal government took Microsoft to court, where it was ruled that Microsoft did indeed engage in monopolistic practices. The case is not resolved, however, and the corporation had some success in its 2001 appeal of this decision.

The Role of Government in Capitalism

Adam Smith is often misinterpreted as saying that government should have a strictly hands-off approach where the economy is concerned. While Smith strongly opposed overregulation by government, he reserved a place for some regulation. Because one of the legitimate roles of government was to protect its citizens from injustice, Smith knew that the state might have to “step in” to prevent abuses by businesses. In fact, the U.S. government has always been involved in the workings of the economy.

How does the government contribute to the U.S. economy? The Constitution expressly provided a role for the national government in the promotion of a sound economy. Government functions include the regulation of
commerce, development of a strong currency, creation of uniform standards for commerce, and the provision of a stable system of credit. In 1789, Congress supported our shipping industry through a tariff on goods imported by foreign ships. Since this initial move into the economy, the federal government has continued to help business, labor, and agriculture. For example, the federal government aids private industry through loan guarantees—as in the 1979 government guarantee (up to $1.2 billion) to bail out the Chrysler Corporation. Also, U.S. labor is supported by the government through regulations on such matters as minimum wages, maximum working hours, health and safety conditions, and unemployment support. Then there are the small farmers and agribusinesses that receive financial assistance amounting to billions of dollars each year (Patterson, 1999). See Figure 13.5 for additional examples of government economic and regulatory assistance.

Socialism

Socialism is an economic system founded on the belief that the means of production should be controlled by the people as a whole. The state, as the people’s representative, should own and control property. Under a socialist system, government directs and controls the economy. The state is expected to ensure all members of society a share in the monetary benefits.
How is socialism thought to benefit society? Socialist theory points to important benefits for workers. Workers under capitalism receive wages below the value their labor produces and have little control over their work. In theory, workers under socialism should profit because both the state and the workplace exist for their benefit. As a result, workers should be able to exert significant control over both their work organizations and the policy directions of the society as a whole.

Does socialism work this perfectly? Cases of pure socialism are as rare as cases of pure capitalism. Strict socialist systems have not been successful in eliminating income inequalities nor have they been able to develop overall economic plans that guarantee sustained economic growth. In the socialistic economy of the former Soviet Union, for example, some agricultural and professional work was performed privately by individuals who worked for a profit. Significant portions of housing were privately owned as well. Managers received salaries that were considerably higher than those received by workers, and managers were eligible for bonuses such as automobiles and housing. Private enterprise existed in Poland under Russian communist rule. Service businesses, such as restaurants and hotels, had a significant degree of private ownership. Hotels, in fact, were typically built and managed by multinational chains. Because Poles could travel abroad, they formed business relationships, learned about capitalist methods, imported goods to fill demand, and brought back hard currency. They then used the hard currency earned abroad to create private businesses (Schnitzer, 2000).

“Socialism works, but nowhere as efficiently as in the beehive and the anthill.”

Laurence Peter
U. S. business writer

Sweden has a socialist government. What types of market relationships would you expect to find there?
Mixed Economic Systems

Most nations fall between the extremes of capitalism and socialism and include elements of both economic systems. Countries in Western Europe, for example, have developed capitalist economic systems in which both public and private ownership play important roles. In these nations, highly strategic industries (banks, transportation, communications, and some others) are owned and operated by the state. Other industries are privately owned but are more closely regulated than in the United States (Harris, 1997; Ollman, 1998).

As the former Soviet Union lost control over its republics and Eastern Europe, many of these formerly socialist countries began to move toward capitalism. Czechoslovakia, in several ways, has shifted from public to private ownership of businesses. Private property nationalized after the Russians took over in 1948 has been returned to the original owners or their heirs. These assets moved from the public to the private sector are valued at about $5 billion. Many small shops and businesses have been sold in public auctions. In 1992, Czechoslovakia sold over 1,000 of its bigger state enterprises to its citizens. During 1992–93 as it broke into the Czech Republic and Slovakia, 25 percent of the nations’ assets were privatized. In Hungary, state-owned enterprises have been allowed to become privately owned companies. Over one million Hungarians have been given the right to buy land, businesses, buildings, or other property taken over by the Russians in 1949. Nearly all of the state-owned small businesses are now in the hands of private owners. Agricultural cooperatives have also been privatized (Schnitzer, 2000).

In 1993, Cuba’s communist party allowed some degree of capitalism by permitting plumbers, carpenters, and other tradespeople to work for profit. China has been incorporating moderate free market reforms into its economy since the late 1970s (Muldavin, 1999).

Section 3 Assessment

1. Government policies are usually based on cultural values. Can you identify important differences in the cultural values underlying governmental policies that promote either capitalism or socialism?
2. How successful has socialism been as an economic system? Defend your answer.
3. What is meant by a mixed economic system?

Critical Thinking

4. Making Comparisons Briefly compare and contrast the advantages of capitalism and socialism.
Reporting the news has been part of the United States since its founding. Indeed, freedom of the press is one of the basic guarantees of the Bill of Rights. During the twentieth century, television displaced newspapers as the primary source of news for most Americans. Now, the Internet is promising to make much greater changes in the way news is gathered and delivered.

Central to the changes is the fact that today anyone with access to the Internet is free to “report” the news. Internet journalist Matt Drudge says that now, “any citizen can be a reporter” (Trigaboff, 1998:55). Drudge portrays the Internet as a democratizing institution eliminating differences between reporters and readers.

Many journalists, however, worry about the negative effects of instant reporting via the Internet. Sources for stories often go unchecked as reporters sacrifice accuracy for speed. Reporters on the Internet generally do not have editors reviewing their stories, in-house attorneys worrying about lawsuits, or publishers making judgment calls about the appropriateness of news stories. Joseph C. Goulden, former director of media analysis for Accuracy in Media, a nonprofit, grassroots citizens watchdog of the news media, describes the reporting style on the Internet as “Ready, fire, aim” (Rust and Danitz, 1998:23).

In the United States, one of the justifications for the freedom of the press is its role in delivering accurate information to voters. If Internet reporting represents a trend toward greater inaccuracy, this traditional contribution of a free press to American democracy could be weakened. What if voters grew to distrust even more the information they received and thus became increasingly cynical about the political process?

At this time no one can be sure what the future holds for Internet journalism. One thing, though, is certain: Internet journalism will have a profound impact on the way news is reported (Kinsley, 1998).

Analyzing the Trends

There is no question that the Internet will affect how democracy is practiced in the U.S. Discuss some ways in which the federal government currently uses the Internet to affect group behavior.
The Modern Corporation

Key Terms
- corporation
- conglomerates
- interlocking directorates
- multinationals

The Nature of Corporations

Sociologists study corporations because of their great importance in modern economic systems. U.S. corporations, for example, not only dominate the American economic system but also influence the economies of nations around the world. Corporations represent massive concentrations of wealth. And because of their economic muscle, corporations such as Microsoft, IBM, and General Electric command the attention of government decision makers. As a result, government policies regarding such matters as consumer safety, tax laws, and relationships with other nations usually reflect corporate influence.

What are corporations, anyway? A corporation is an organization owned by shareholders. These shareholders have limited liability and limited control. Limited liability means they cannot be held financially responsible for actions of the corporation. For example, shareholders are not expected to pay debts the corporation owes. At the same time, they do not have a direct voice in the day-to-day operations of the firm. Shareholders are formally entitled to vote regularly for members of the board of directors. But in practice candidates are routinely approved as recommended by the existing board. The real control of a corporation rests with the board of directors and management.

Corporate Influence

Top corporate officials have tremendous influence on government decisions. This is true for several reasons. Because of their personal wealth and organizational connections, corporate officials are able to reward or punish elected government officials through investment decisions. For example, suppose a town depends on a single large corporation for jobs and other economic advantages. Corporate officials are deciding whether to increase their operation in this town or move some of the facilities to another town, which would endanger local jobs. Town officials are likely to do what they can to make corporate officials happy so that new investment will be made locally.

This agricultural worker is paid by a large corporation rather than a small business/farmer. Which employer would be more secure?

The Modern Corporation

corporation
an organization owned by shareholders, who have limited liability and limited control
In what other ways do corporations wield power? Such political clout by large corporations is multiplied through interlocking directorates. A directorate is another name for the board of directors. Directorates interlock when the heads of corporations sit on one another’s boards. Although by law competing corporations may not have interlocking directorates, such directorates are legal for noncompeting corporations. For example, various members of the General Motors board of directors also sit on the boards of many other corporations, including Sony, Sara Lee, and Marriott International. It is not difficult to imagine the political power created by a web of interlocks among already powerful corporations.

The political power of corporations is also enhanced through conglomerates—networks of unrelated businesses operating under a single corporate umbrella. RJR Nabisco, Inc., for example, holds companies in such different areas as tobacco, pet foods, candy, cigarettes, food products, bubble gum, research, and technology. A listing of the company’s North American subsidiaries covers nearly an entire page in Who Owns Whom (1998).

Multinational Corporations

The political influence of corporations is not confined to their countries of origin. The world is increasingly being influenced by multinationals—firms based in highly industrialized societies with operating facilities throughout the world. Improvements in communication and transportation technology have allowed these companies to exert wide control over their global operations.

How powerful are multinational corporations? Suppose we combined all the political and economic units in the world and then chose the hundred largest units. Of these hundred units, fifty-one would be multinational corporations rather than countries. Several corporations based in the United States—ExxonMobil, IBM, General Motors, Ford Motor Company, AT&T, Wal-Mart Stores, and General Electric—have sales volumes exceeding the annual economic output of some industrialized nations. Figure 13.6 compares some multinational corporations with selected nations.

What are the effects of multinational corporations? Defenders of multinationals argue that the corporations provide developing countries with technology, capital, foreign markets, and products that would otherwise be unavailable to them. Critics claim that multinationals actually harm the economies of the foreign nations in which they locate by exploiting natural resources, disrupting local economies, introducing inappropriate technologies and products, and increasing the

<table>
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<th>Multinational Corporation</th>
<th>vs.</th>
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<th>Revenue</th>
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<td>Wal-Mart Stores, Inc.</td>
<td>$119.3 Billion</td>
<td>vs.</td>
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<tr>
<td>Volkswagen AG</td>
<td>$65.3 Billion</td>
<td>vs.</td>
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<td>IBM International Business Machines Corp.</td>
<td>$78.5 Billion</td>
<td>vs.</td>
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<td>Mitsubishi Corporation</td>
<td>$128.9 Billion</td>
<td>vs.</td>
<td>South Africa</td>
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<td>Sony Corporation</td>
<td>$55 Billion</td>
<td>vs.</td>
<td>Czech Republic</td>
</tr>
<tr>
<td>General Electric Company</td>
<td>$90.8 Billion</td>
<td>vs.</td>
<td>Israel</td>
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Figure 13.6 Total Revenue of Multinational Corporations versus National Gross Domestic Products. This table compares the revenue of selected multinational corporations to the gross domestic product (value of all goods produced and consumed domestically) of some countries in 1998. Were you surprised by any of the information?

The Supreme Court of the United States has historically granted employers a great deal of power over their employees. In 1878, a New York company posted a list of rules that told employees, among other things, “On the Sabbath, everyone is expected to be in the Lord’s House” and “All employees are expected to be in bed by 10:00 P.M.” At the turn of the nineteenth century, Henry Ford’s automobile workers were carefully watched by management for signs of bad character. Many Ford Motor Company employees lost their jobs for smoking, drinking, or criticizing the firm.

Even today, some employee rights are curtailed at work. The Constitution, for example, protects free speech for all citizens. Employees, however, can be prevented from printing and distributing a critical newsletter to customers of their companies. Of recent concern is the right of employers to track workers’ movements on the Internet and to read personal e-mails.

Today, a growing employee rights movement is pushing for greater political and legal protection on the job. Here is a partial list of the rights that many workers feel should be theirs today.

- the right to a job
- the right to protection from arbitrary or sudden termination
- the right to privacy of possessions and person in the workplace, including freedom from arbitrary searches, use of polygraphs, surreptitious surveillance, and intrusive psychological or medical testing
- the right to a clean, healthy, and safe environment on the job, including freedom from undue stress, sexual harassment, cigarette smoke, and exposure to toxic substances
- the right to be informed of records and information kept and to have access to personnel files
- the right to freedom of action, association, and lifestyle when off duty
- the right to freedom of conscience and to inform government or media about illegal or socially harmful corporate actions
- the right to due process for grievances against the employer

Many of these rights already exist; others need to be discussed with employers. There is one thing most employees and employers agree on, however. If employees take a balanced approach to pursuing their rights on the job, both individuals and organizations will benefit.

**Doing Sociology**

1. Some observers believe that violations of employee rights contradict the rational-legal basis of organizational authority. Do you agree? Why or why not?
2. Discuss the above list of workers’ rights with your parents or other adults who work outside the home. Ask them if they know whether or not these rights exist in their workplaces. Are there any rights not on the list that they believe should be added?
amount of income inequality. Multinationals, these critics note, rely on inexpensive labor or abundant raw materials in developing nations while returning their profits to corporate headquarters and shareholders in rich nations. Multinationals’ domination of their industries has made it difficult for the economically developing nations to establish new companies that can compete with the multinationals. As a result, multinationals may slow rather than promote economic development in these nations.

Section 4 Assessment

1. Discuss limited liability and limited control in relation to the modern corporation.
2. Describe the influence of the corporation in the world today. Identify some of the benefits and negative consequences for society.

Critical Thinking

3. Drawing Conclusions Would you rather work for a large, multinational corporation or for yourself as an independent businessperson? Explain your choice.
The Changing Nature of Work

To understand work in modern society you need to be familiar with the three basic economic sectors. They are primary, secondary, and tertiary.

How do the economic sectors differ? The primary sector of an economy depends on the natural environment to produce economic goods. The types of jobs in this sector vary widely—farmer, miner, fisherman, timber worker, rancher. In the secondary sector, manufactured products are made from raw materials. Occupations in this sector include factory workers of all types, from those who produce computers to those who turn out Pokémon cards. Those in the secondary sector are popularly known as blue-collar workers. Employees in the tertiary sector provide services. If today you went to school, filled your car with gas, stopped by the bank, and visited your doctor, you spent most of your time and someone’s money in the tertiary (service) sector. Other service industries include insurance, real estate, retail sales, and entertainment. More and more people in these industries are white-collar workers.
How have the three sectors changed historically?  Obviously, the primary sector dominated the preindustrial economy. At that stage of economic development, physical goods were made by hand. This balance began to change with the mechanization of farming in the agricultural economy. Mechanical inventions (cotton gin, plow, tractor), along with the application of new scientific methods (seed production, fertilization, and crop rotation), drastically increased production. During the 1800s, the average farmer could feed five workers or so. Today, the figure is eighty. At the same time production increased, labor demands decreased. Primary sector workers have declined from almost 40 percent of the labor pool in 1900 to about 2 percent today.

With other technological advancements in industry (power looms, motors of all types, electrical power) came the shift of agricultural workers from farms to factories, ushering in the secondary sector. As Figure 13.7 indicates, the percentage of the U.S. labor force engaged in blue-collar jobs reached almost 40 percent in 1900.

Just as in agriculture, technological developments permitted greater production with fewer workers. Since World War II, the fastest-growing occupations in the secondary sector have been white-collar—managers, professionals, sales workers, clerical workers. In 1956, white-collar workers for the first time accounted for a larger proportion of the U.S. labor force than blue-collar workers. In manufacturing industries, the number of white-collar workers is now three times the number of blue-collar workers.

Technological progress did not stop with the secondary sector. As relative growth in the proportion of workers in goods-producing jobs was decreasing, the demand for labor in the tertiary section was increasing. Fueled by computer technology, the United States economy moved from a manufacturing base to a knowledge, or information, base. The current demand is for people who can manage information and deliver services. Today, the proportion of white-collar workers in the U.S. is about 70 percent, up from just below 30 percent in 1930. (See Figure 13.7.)
Case Study: The End of the Line

Because she grew up near Chrysler’s auto plant in Kenosha, Wisconsin, researcher Kathryn Marie Dudley had a special interest in studying the cultural fallout from the plant’s closing in 1988. Dudley's research is a case study of a large plant in a one-industry community experiencing relocations, downsizings, and job eliminations. She offers Kenosha as a typical example of the effect of changing work patterns on midsize towns. As indicated in the excerpt below, the plant changes over the past few decades are seen as part of the shift from an industrial to a postindustrial society:

What was once a fundamental segment of the American economic structure—heavy industry and durable goods manufacturing—has now become a marginal part of the national portfolio. As this sector of the economy gives way to the new “knowledge industries,” workers in this sector are being superseded as well. In America’s new image of itself as a postindustrial society, individuals still employed in basic manufacturing industries look like global benchwarmers in the competitive markets of the modern world (Dudley, 1994:161).

When the auto plant was finally shut down, Dudley did in-depth follow-up interviews with autoworkers and with a wide variety of professionals in the Kenosha area. Interview questions were open-ended to give informants freedom to roam where their thoughts and feelings took them. Dudley’s only restriction was that the interviews be geared to the cultural meaning of what was happening to the community because of its declining employment base.

For Dudley, the demolition of the auto plant was a metaphor for the dismantling of the way of life created since the early 1950s among U.S. blue-collar workers in core manufacturing industries. These increasingly displaced blue-collar workers, contends Dudley, find themselves caught between two interpretations of success in America. On the one hand, middle-class professionals justify their place in society by reference to their educational credentials and “thinking” jobs. Blue-collar workers, on the other hand, legitimize their place in society on the basis of the high market value society has traditionally placed on their hard labor. One ex-auto worker, whom Dudley calls Al Tirpak, captured the idea beautifully:
We’re worth fifteen dollars an hour because we’re producing a product that can be sold on the market that’ll produce that fifteen dollars an hour. . . . I don’t know if you want to base a person’s value strictly on education. You can send someone to school for twelve years and they can still be doing something that’s socially undesirable and not very worthwhile for society. I don’t know if they should get paid just because they had an education. In my mind, yuppie means young unproductive parasite. We’re gonna have an awful lot of yuppies here in Kenosha that say they are doing something worthwhile when, really, they aren’t (Dudley, 1994:169).

Due to the massive loss of high-paying factory jobs, Dudley contends that the blue-collar vision of success is coming to “the end of the line.” These workers have lost their cultural niche to a postindustrial world where work is based on education and the application of knowledge.

Dudley documents the blue-collar workers’ view of this new reality. From her extensive interviews, she constructs a portrait of their struggle to preserve their cultural traditions in a world in which the type of employment on which these traditions were built is decreasing. The penalty for not creating new cultural supports for a sense of social worth, Dudley concludes, will be life in a state of confusion with a sense of failure.

The shift from an industrial to a postindustrial economy will necessarily result in plant shutdowns and layoffs.

**Working with the Research**

1. What is the focus of Dudley’s research?
2. What does Dudley’s conclusion mean for blue-collar workers in terms of their way of life?
3. Do you think Dudley’s research methods are strong enough to support her conclusion?
4. Do you believe that Dudley can be objective in this study of her hometown? Explain your answer.
Occupational Structure

**Occupations** are categories of jobs that involve similar activities at different work locations. For example, teacher, dental assistant, film producer, and electrician are all occupations because each position requires similar training and involves some standard operations. The United States Department of Labor has identified over 500 occupations with more than 21,000 various specialties within the broader occupation categories.

**What is the shape of the U.S. occupational structure?** A two-tier occupational structure has developed in the U.S. One tier—the **core**—includes jobs with large firms holding dominant positions within their industries. Computer technology, pharmaceutical, and aerospace firms are prime examples. About 35 percent of U.S. workers are in the core. The other level—the **peripheral tier**—is composed of jobs in smaller firms that either are competing for business left over from core firms or are engaged in less profitable industries such as agriculture, textiles, and small-scale retail trade. Most U.S. workers—around 65 percent—are employed in the peripheral tier.

**What is the nature of core and peripheral jobs?** Historically, jobs in the core paid more, offered better benefits, and provided longer-term employment. This is not surprising since the firms involved are large and highly profitable. Peripheral jobs are characterized by low pay, little or no benefits, and short-term employment. These features follow from the weaker competitive position and the smaller size of the employing firms.

**How are the core and peripheral tiers changing?** The industries that have supplied most of the core jobs in the U.S. have been scaling back during the last 20 years, laying off experienced workers and not hiring new ones. As early as 1983, for example, a steel mill in Hibbing, Minnesota, that once employed 4,400 people had a payroll of only 650 (“Left Out,” 1983). Since 1983, the Weirton Steele Company continued to cut its production capacity by another 30 percent and has laid off more than half of its workforce (Riederer, 1999). In fact, more than 43 million jobs have been eliminated in the United States since 1979. Over 570,000 job cuts were announced in the United States in 1998, more than half of which occurred in manufacturing plants (McNamee and Muller, 1998; Riederer, 1999). Of course, as these top-tier jobs have been disappearing, peripheral jobs have become a larger share of the total jobs.

The good economic news, fueled by microchip technology, is that the U.S. economy continues its healthy growth and unemployment remains low. The bad economic news is that the new jobs are not as good as the manufacturing jobs they are replacing. The newer industries provide few jobs suited to the skills and backgrounds of laid-off manufacturing workers. Moreover, most jobs in high-tech industries pay minimal wages and offer few chances for promotion. Responsible positions with high pay are held by a very small proportion of high-tech employees.
Thus, reemployment of laid-off workers is a significant problem. While the overwhelming majority of the over five million U.S. workers laid off between 1979 and 1992 had held full-time jobs, only half reported taking new full-time jobs. Another third were either unemployed or were no longer in the labor force. The rest were working part-time, running their own businesses, or occupied as unpaid family workers (Uchitelle and Kleinfield, 1996).

**What difference does this make to U.S. workers?** As has probably already crossed your mind, this trend makes a huge difference. The U.S. economy has been losing higher-paying jobs and gaining lower-paying jobs. This helps explain why, since the 1970s, the majority of workers have been losing economic ground. While thirty years ago one American worker alone could support a family, the dual-employed married couple has become the norm today.

This process, known as *downwaging*, is expected to continue in the twenty-first century. Of the top ten job categories projected to grow between 1998 and 2008, four pay below the poverty level for a family of four. Only two of the top ten shrinking job categories fall below the poverty threshold (U.S. Bureau of the Census, 2000d). Many sociologists believe that the job loss and downwaging trends threaten the American dream (Newman, 1993; Barlett and Steel, 1996).

### Downsizing and Contingent Employment

Clearly, the occupational structure in the United States has changed dramatically over the last few decades. *Downsizing* and *contingent employment*, two strategies used by top management, reduce employment in core industries. A discussion of these related practices will help explain why the U.S. occupational structure is changing.

**Downsizing** is the process by which companies reduce the size of their full-time workforces. **Contingent employment** involves hiring people on a part-time or short-term basis. Although corporate downsizing had been going on since the late 1970s, it accelerated during the 1980s and 1990s. Since 1985, an estimated four million people have lost their jobs to downsizing alone. This trend is expected to continue (Sloan, 1996; Belton, 1999).

**Why are downsizing and contingent employment taking place on such a large scale?** Part of the motivation for downsizing is based on top management’s belief that their companies employ a surplus of people and that, thanks to computers and other labor-saving technology, work can be done by fewer employees without reductions in efficiency and effectiveness. Top management also points to lower profits caused by increasing foreign competition. And it is true that about 20 percent of all U.S. workers are directly exposed to foreign competition (McNamee and Muller, 1998). Companies have responded to increased foreign competition by moving...
operations overseas and by replacing full-time employees with part-time workers hired to do a limited amount of work for a specified time period.

Contingent employment is a cost-cutting device. Unlike full-time employees, contingent workers receive lower pay and are not entitled to expensive benefits such as vacation time, health insurance, and retirement benefits.

Does downsizing and contingent employment have a downside? According to Robert Reich, former secretary of the U.S. Department of Labor, downsizing and contingent employment will create greater polarization between those who control capital and those who do not. Some critics believe the “disposable” workforce is the most important trend in business today. They contend that it is fundamentally changing the relationship between Americans and their employers.

A survey of 2,500 employees across the United States confirms that employees’ attitudes toward their employers are changing. Although employees express high job satisfaction, their trust in management appears to be eroding. Workers seem to be losing some faith in management’s commitment to them. (See Figure 13.8.)

Trust and loyalty are difficult to maintain when employees do not believe company policies treat them fairly. As time passes, additional research will help to focus attention on the full effects of corporate downsizing and contingent employment.

### Section 5 Assessment

1. Why have white-collar jobs increased faster than jobs in other sectors of the workforce since the 1930s?
2. What are some immediate benefits of downsizing? Some long-term drawbacks?

### Critical Thinking

3. **Drawing Conclusions** Would you like to spend your work life as a contingent employee? Why or why not?
Reviewing Vocabulary

Complete each sentence using each term once.

a. charismatic authority  h. primary sector
b. monopoly i. interest group
c. downsizing j. corporation
d. traditional authority k. rational-legal
e. power elite authority
f. pluralism

g. elitism

1. The ability to control the behavior of others is called ________.
2. ________ is the authority that arises from the personality of an individual.
3. The form of authority in which the power of government officials is based on their offices is called ________.
4. ________ is the form of authority in which the legitimacy of a leader is rooted in custom.
5. A group organized to influence political decision making is called ________.
6. ________ is a system in which a community or society is controlled from the top by a few individuals or organizations.
7. The process in which political decisions are made as a result of competition and compromise among special interest groups is called ________.
8. A coalition of top military, corporate, and government leaders is called the ________.
9. ________ is an organization owned by shareholders who have limited liability and limited control.
10. The reduction of a corporation’s workforce is called ________.
11. A company that has control over the production or distribution of a product or service is called a ________.
12. Economic activities such as farming, fishing, or mining are known as the ________.

Self-Check Quiz

Visit the Sociology and You Web site at soc.glencoe.com and click on Chapter 13—Self-Check Quizzes to prepare for the chapter test.
Reviewing the Facts

1. How did Max Weber define power?
2. What is elitism? Give an example.
3. According to C. Wright Mills, who controls the power in the United States? Use the diagram below to illustrate your answer.

CONTROL OF POWER IN THE UNITED STATES
ACCORDING TO C. WRIGHT MILLS

POWER

4. What is socialism? Give an example.
5. The economic system of most nations most closely follows which system?
6. What is downsizing? In general, what can be said about the relationship between the disadvantages of downsizing and the advantages of downsizing?

Thinking Critically

1. **Making Inferences** Charismatic leaders such as Adolf Hitler and Branch Davidian cult leader David Koresh show us that the ability to exert control over people has little to do with issues of right and wrong. Why do people embrace men like Hitler or Koresh? What kind of training or education is essential in a democracy to counter the effects of dangerous yet charismatic leaders?
2. **Drawing Conclusions** The topic of enforced population control (see Another Place, page 432) is an intriguing one for many Americans. Only ten percent of American families in 2000 had more than two children. Does government ever have a right to legislate how many children couples are allowed to have? Should Americans be encouraged to have only two children for social reasons? Should income and educational levels be factors in how large families should be? Under what circumstances, if any, would government have a legitimate say in the size of families?

3. **Analyzing Information** The National Rifle Association (NRA) is one of the most powerful special interest groups in the country. Its membership is close to three million (slightly more than 1 percent of the U.S. population). Yet many people in the organization report that only a handful of the members are active and vocal. Why does the NRA get so much attention when only a small minority of its members express their opinions? How have these members influenced politicians?

4. **Analyzing Information** According to conflict theorists, members of the power elite control many aspects of not only politics but society at large. A recent book tried to examine the diversity of the power elite—that is, how many women and minorities are in its membership. Discuss the extent to which you think women and minorities are represented in the power elite.

5. **Evaluating Information** Many individuals in the history of the United States have been able to influence the political process because of their personal wealth. Examples include Andrew Carnegie, John D. Rockefeller, and—more recently—Microsoft founder Bill Gates. Capitalism encourages the accumulation of wealth. Do you think the government should put limits on how much wealth any one individual or organization can control? Why or why not?

6. **Evaluating Information** There is growing concern about the accuracy of the news reports that we receive daily, particularly from the Internet. Inaccuracies and sensationalized stories are becoming more and more common. What could this do to the credibility of news reporting? What does this say about the current state of American society?
Sociology Projects

1. **Political Influence** As an extension of question #5 above, instead of putting limits on how much wealth any one individual or organization could accumulate, consider the options that the government might use to limit the political influence of wealthy individuals and organizations. Using proper spelling, punctuation and grammar, write a brief essay listing and describing those options.

2. **Employee Rights** Review the list of employee rights in the Sociology Today feature on page 448. If you have a job, try to find out which of these rights your current employer recognizes. You might want to ask your manager if your company has a brochure that lists employee rights. If you don’t have a job, discuss this activity with a friend who is working.

3. **Political Cartoons** Look in the newspaper or weekly newsmagazines for a political cartoon. Analyze the cartoon, and write a brief summary of the message you think the cartoonist is trying to get across. Does the cartoon have a political agenda? Does it reflect the viewpoint of a special interest group or a specific branch of government? Be sure to discuss the symbolism used by the artist in the cartoon. Be prepared to present your cartoon to the class for further discussion.

4. **Government at the Local Level** Visit or call your local city hall to find out the schedule for city council or school board meetings. Arrange to attend the next meeting. Review the agenda for the meeting, and record what happens at the meeting. Identify all the other social institutions that were affected by the decisions made at the meeting the night you attended. (In many towns, local city council or board meetings are televised on cable channels. Check with the city or your local cable carrier to see if this is the case for your location.)

5. **Political Beliefs** On a sheet of paper, write down your own political party affiliation and your parents’ political party affiliations. Next, write down your views on some key issues that you feel strongly about, such as immigration or minority rights. Write down your parents’ views on these topics. Do you and your parents share the same political beliefs? You might also want to try comparing your views with a friend’s. Are your views and your friend’s views similar? If so, do you think that this might explain why you are friends? Do you think that people tend to associate more with those who share similar political beliefs?

Technology Activities

1. One of the topics of debate about corporations in America is whether they have any responsibilities beyond making a profit for their shareholders. Some people say that corporations have a “social responsibility” to make their communities better places. Two companies that act on their social responsibilities are Ben & Jerry’s and The Body Shop. Go to their websites at [http://www.benjerry.com/](http://www.benjerry.com/) and [http://www.thebodyshop.ca/](http://www.thebodyshop.ca/).
   a. Find their mission statements and read them. What do these companies believe about social responsibility?
   b. What specific actions do they take to make their communities better places?

2. Using your school or local library and the Internet, research and rank the 20 largest corporations in the United States according to their net worth. Also, research and rank the ten wealthiest individuals in the United States according to their net worth. Do you see any correlation or affiliation between the wealthy individuals and the powerful corporations (e.g., membership in one of the corporations, member on the directorate of one or more of the corporations, etc.)? Create a database to record your research. Summarize your research in a paragraph using proper spelling and grammar construction.
Chapter 13

Enrichment Reading

No Shame in My Game

by Katherine S. Newman

Katherine Newman has created a rich portrait of minimum-wage workers employed in four fast-food restaurants in central Harlem. These are the “working poor”—they hold jobs and pay taxes, but they do not earn enough money to buy the basic necessities of life. In the passage below, Newman argues that the working poor share the same basic values as the rest of American society. The shame referred to in the reading lies in society’s view that employment in fast-food jobs is somehow degrading.

Swallowing ridicule would be a hardship for almost anyone in this culture, but it is particularly hard on minority youth in the inner city. They have already logged four or five years’ worth of interracial and cross-class friction by the time they get behind a [Burger Barn] cash register. More likely than not, they have also learned from peers that self-respecting people don’t allow themselves to be “dissed” without striking back. Yet this is precisely what they must do if they are going to survive in the workplace.

This is one of the main reasons why these [fast-food] jobs carry such a powerful stigma in American popular culture: they fly in the face of a national attraction to autonomy, independence, and the individual’s “right” to respond in kind when dignity is threatened. In ghetto communities, this stigma is even more powerful because—ironically—it is in these enclaves that this mainstream value of independence is most vigorously elaborated and embellished. Film characters, rap stars, and local idols base their claim to notoriety on standing above the crowd, going their own way, being free of the ties that bind ordinary mortals. There are white parallels, to be sure, but this is a powerful genre of icons in the black community, not because it is a disconnected subculture but because it is an intensified version of a perfectly recognizable American middle-class and working-class fixation.

It is therefore noteworthy that thousands upon thousands of minority teens, young adults, and even middle-aged adults line up for jobs that will subject them, at least potentially, to a kind of character assassination. They do so not because they start the job-seeking process with a different set of values, one that can withstand society’s contempt for fast-food workers. They take these jobs because in so many inner-city communities, there is nothing better in the offing. In general, they have already tried to get better jobs and have failed, landing at the door of Burger Barn as a last resort . . .

The stigma also stems from the low social status of the people who hold these jobs: minorities, teenagers, immigrants who often speak halting English, those with little education, and (increasingly in affluent communities afflicted with labor shortages) the elderly. To the extent that the prestige of a job refracts the social characteristic of its average incumbents, fast-food jobs are hobbled by the perception that people with better choices would never purposely opt for a “McJob.” . . . There is no quicker way to indicate that a person is barely deserving of notice than to point out he
or she holds a “chump change” job at Kentucky Fried Chicken or Burger King . . .

Ghetto youth are particularly sensitive to the status degradation entailed in stigmatized employment. As Elijah Anderson . . . and others have pointed out, a high premium is placed on independence, autonomy, and respect among minority youth in inner-city communities—particularly by young men. No small amount of mayhem is committed every year in the name of injured pride. Hence jobs that routinely demand displays of deference force those who hold them to violate “macho” behavior codes that are central to the definition of teen culture. There are, therefore, considerable social risks involved in seeking a fast-food job in the first place, one that the employees and job-seekers are keenly aware of from the very beginning of their search for employment.

It is hard to know the extent to which this stigma discourages young people in places like central Harlem from knocking on the door of a fast-food restaurant. It is clear that the other choices aren’t much better and that necessity drives thousands, if not millions, of teens and older job-seekers to ignore the stigma or learn to live with it. But no one enters the central Harlem job market without having to face this gauntlet.


Read and React

1. Who are the “working poor”? Give some examples of the types of jobs the working poor would hold.

2. According to Newman, the working poor share the same values as the rest of American society. Discuss the evidence she gives for this. Is she convincing?

3. Why did Newman select No Shame in My Game for her book title?

4. Do you think a stigma is attached to being a fast-food worker? Explain.

5. What do you think Newman means by “status degradation” in the context of her research?